

CATRIKE CONSUMER CRASH REPLACEMENT POLICY

CRASH REPLACEMENT FRAME

MSRP PRICING*:

Pocket.....\$1250	MAX.....\$1450
Expedition.... \$1250	5.5.9. \$1450
700..... \$1250	Trail..... \$1450
Villager..... \$1450	Dumont..... \$1650

*Pricing subject to change

IMPORTANT TERMS FOR THE CRASH REPLACEMENT POLICY

To take advantage of this policy, you must visit an Authorized Catrike Dealer. A valid proof of purchase is required. If your frame needs to be replaced and it is no longer in production, we'll make our best efforts to offer a similarly available product as a replacement.

Shipping costs may not be included, and your Catrike Dealer may charge you for labor and/or administrative costs. Your dealer will retain possession of the damaged product so it can be properly disposed of.

CATRIKE CRASH REPLACEMENT FAQs:

Where do I file my warranty?

All warranties must be filed through a Catrike Dealer.

Who qualifies for a Crash Replacement?

Original retail purchasers if valid proof of purchase is presented.

What qualifies as a valid proof of purchase?

Original receipts, bank, or credit/debit card statements.

I crashed and damaged my trike frame. Can I get a crash replacement frame?

Yes, if you meet the guidelines of ownership and have valid proof of purchase.

Are drivetrain items like cassettes, chains, shifters, or brakes included?

For 3rd party products that came as original equipment on your Catrike, check directly with the original manufacturer for coverage. They are not covered under this policy.