

CATRIKE CONSUMER CRASH REPLACEMENT POLICY

In addition to our limited warranty, many Catrike branded products and frames are covered under our Crash Replacement Policy. If you damage an eligible product and it's not covered under warranty, we'll replace it at a discounted price. Catrike branded non-frame products damaged are eligible for a 35% discount off the current MSRP.

CRASH FRAME REPLACEMENT

PRICING: Pocket - \$950	5.5.9. - \$1150
Expedition - \$950	Trail - \$1150
700 - \$950	Dumont - \$1150
Villager - \$1150	

ALL OEM CATRIKE BRANDED PARTS ARE ELIGIBLE FOR CRASH REPLACEMENT INCLUDING:

Wheels	Axles
Handlebars	Booms
Spindles	Seat Mesh

IMPORTANT TERMS FOR THE CRASH REPLACEMENT POLICY

To take advantage of this policy, you must go to an Authorized Catrike Dealer. Depending on the damage, we'll determine at our discretion whether to replace the product. A valid proof of purchase is required. If your frame or part needs to be replaced and it is no longer in production, we'll try our best to find you the most similar product currently available for replacement.

Shipping costs are not included, and your Catrike Dealer may charge you for labor and/or administrative costs. Your dealer will retain possession of the damaged product so it can be properly disposed of.

CATRIKE CRASH REPLACEMENT QUICK FAQs:

Where do I file my warranty?

All warranties must be filed through a Catrike Dealer.

Who qualifies for Crash Replacement?

Original retail purchasers if a valid proof of purchase is presented.

What qualifies as a valid proof of purchase?

Original receipts, bank or credit/debit card statements.

I crashed and I damaged my bike frame. Can I get a crash replacement frame?

Yes, if you meet the guidelines of ownership and have a valid proof of purchase.

Are drivetrain items like cassettes, chains, shifters, or brakes included?

Only Catrike branded products are covered. For 3rd party products that came as original equipment on Catrike, check directly with the original manufacturer for coverage. They are not covered under this policy.